

GENERAL TERMS AND CONDITIONS

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The Organizer is reserving the right to change the programme and speakers, as well as cancel the event without any prior notification. In case the event is cancelled, all those who paid the participation fee will be notified via e-mail and their purchase fee will be reimbursed. If the event is rescheduled, the ticket keeps its validity and the participation fee will not be reimbursed.

By registering for the event, the Visitors are agreeing that the Organizer can use the photographs, as well as audio and video content that could possibly show Visitors. The Organizer is reserving the right to use these materials for promotional purposes, media and online publications, for research and/or educational purposes. The Visitors forgo the exercise of any kind of copyrights or other rights that pertain to their mention or image. The Visitors are aware that the Organizer is not undertaking any obligations for any possible damages caused by publication of these materials where the Visitors are mentioned or shown.

The visitors agree that the Organizer can contact them to notify them about the event.

The visitors are attending the event at their own responsibility. The Organizer shall not answer for any possible lost or damage property or for possible injuries that occurred at the event.

The visitors are not allowed to record the audio or video of any part of the speakers' appearances at the event. If a Visitor wishes to acquire a special permission, he should send a written request to the Organizer.

The number of available spaces at the conference and within the programme is limited and they are only available until all free spaces are taken.

The Organizer reserves the right to ban the entrance or to administer a demand to vacate the event to a certain person on the basis of inappropriate behaviour at the discretion of the members of the organizational team or anybody who operates under the authority of the Organizer.

2. REGISTERING FOR THE CONFERENCE

Registering for the conference must be made through an online system. Registration is confirmed when you receive a confirmation e-mail.

After successfully placing your order, you will receive Order Summary which serves as pro forma to the e-mail provided in the application form. The invoice will be issued after the eight days from receiving the Order Summary or after payment. The invoice has to be paid in the legally determined deadline; otherwise, we will issue a reminder and charge for it in accordance with a valid price list. Upon payment by credit card, you will receive an invoice immediately, to the e-mail address you provided in the application form.

With registration, you fully accept our general terms and conditions.

Failing to pay the Order Summary does not automatically imply cancellation of the registration. In case you wish to cancel your registration, you must notify us pursuant to the Terms and Conditions in written form at: info@sempl.si.

All visitors are required to show a form of identification when registering for the event. The tickets are bound to a person and are non-transferable.

Each visitor receives a wristband when registering, which has to be worn throughout the conference. The wristband allow access to the conference. Every misuse will lead to legal actions and to removal of the wristband. We will not replace lost or stolen wristbands.

All prices are stated in Euros (EUR). VAT is not included in the participation price. The participation price does not include accommodation costs.

We are available at info@sempl.si for any additional information..

3. CANCELLATION POLICY

Failing to pay the Order Summary does not automatically imply cancellation of the registration. In case you wish to cancel your registration, you must notify us pursuant to the Terms and Conditions in written form at: info@sempl.si.

There is no cancellation fee for cancellations up to 31 August 2025, for cancellations between 1 September and 26 October 2025, a cancellation fee of 70% of the registration fee applies, and from 27 October, 2025, cancellation with a refund of the registration fee is possible only in case of force majeure, with appropriate proof. This excludes entry fees included in promotional offers (Black Friday Full Pass).

In case of cancellation after the specified deadline or non-participation in the event for any reason, the participant is obliged to pay the registration fee in full, or the already paid registration fee is withheld in full. In case of cancellation of the registration fee, the participant is not entitled to credit for 2026.

In the event that the registered person cannot attend the event due to force majeure (natural disasters, illness or death of close family members), it is possible to register a substitute participant. A request to change a participant must be sent in writing to the e-mail address info@semp.si. Changing the participant is free of charge for changes until 31 October 2025. After the specified deadline, an administrative fee of EUR 90 + VAT will be charged for the change. There will be no possibility of changes at the conference reception.